

Hero Flooring  
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Las Vegas, NV 89052  
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**Hero Flooring  
High Performance LVT  
2.5mm Series with 20mil Wear Layer**

**Hero Flooring  
Limited 12 Year Commercial Warranty**

- 1. Hero Flooring's High Performance LVT 2.5mm Series with 20mil Wear Layer is guaranteed and warranted to be free of manufacturing defects in material for 12 years from the original date of purchase, by the original purchaser (warranty period). If defects in the material in the material are reported during the warranty period, Hero Flooring will coordinate a third party inspection to verify all claims. Valid claims will result in repair or replacement of the product at no cost to the original purchaser.**
- 2. Hero Flooring guarantees that all testing data contained in the specifications and testing results shared is fully accurate and completed by third party testing laboratory.**
- 3. This warranty is limited to the repair or replacement of products, which are shown to be defective during the warranty period and verified by third party inspection. At Hero Flooring's sole discretion a credit may be issued not exceeding the purchase price of the product. Hero Flooring shall not be liable for installation, disassembly, removal, disposal return shipping, or other related costs including consequential and incidental damages.**
- 4. There is no warranty of merchantability and/or fitness for a particular purpose which extend beyond the description herein.**

**5. No agent or representative of Hero Flooring has any express or implied authority to make any further promises, guarantees, or representations not stated herein.**

**6. All material must be fully inspected by the installing party prior to adhering any product to the substrate. Once the installing party adheres the Hero Flooring - High Performance LVT to the substrate, the installing party has accepted the product as first quality and free of any visible defect.**

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**Hero Flooring is committed to the satisfaction of our clients. This means that without question we will work hard to deliver high performance flooring materials that are backed with the best service and support in the industry.**

